



a look back

CACCC ANNUAL REPORT 2020
FISCAL YEAR 07.01.19 - 06.30.20

The 2020 fiscal year was both unpredictable and unprecedented. The impact COVID-19 had on the children and families we serve was profound. During the height of the pandemic, we saw a 28% increase in Family Advocacy and Support Services, underscoring the fact that our clients had more critical needs than ever before. We also saw a 51% increase in the need for crisis intervention due to increased depression, anxiety, and suicidal thoughts in the children we were serving. The isolation and stress of the pandemic had a serious impact on the mental health of our children.

Over the past year, we were committed to ensuring that all client services and projects continued in a safe and socially distanced manner, so that we could continue to meet the critical needs of our clients and promote healing for the children and families we serve. The pandemic certainly caused us to shift the way we had to provide services, but nothing was going to deter us from making sure that every single client who walked through our doors received all the services they needed to heal.

3,846

Total Clients Served

23,616

Total Services

478

Cases Staffed by the
Multidisciplinary Team

5,610

Volunteer Hours

967

Clients Served by the
Rainbow Room

682

Clients Served by
Back to School Fair

1,331

Clients Served through
Holiday Project

5,226

DFPS reports of abuse
read and assessed
for services



FORENSIC INTERVIEWS

1,032

Clients

1,053

Services

Fact-finding interviews conducted by specially trained professionals designed to minimize the number of times a child must tell their story.



FAMILY ADVOCACY & SUPPORT SERVICES

2,276

Clients

10,613

Services

Focusing on emotional, economic, and resource needs of victims and their non-offending family members, the center provides consistent support from the day they arrive to the end of the criminal trial.



THERAPEUTIC COUNSELING

952

Clients

10,613

Services

Evidence-based, trauma-informed interventions that allow child victims and their non-offending family members the chance to heal from abuse.

our sincerest gratitude

Children's Advocacy Center of Collin County is a place where hope and healing happens, and our donors and generous community partners are the ones who help make it all possible. We are grateful for the dedication and support of those who help ensure all children have access to the services they need – no matter the circumstances. Your commitment is essential for helping these children reach their full potential, and every gift creates a lasting impact on the life of a child who has experienced abuse or neglect. From the bottom of our hearts – thank you. For a complete list of our 2020 supporters, please visit caccollincounty.org.



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Help support
the children and
families we serve.



take a tour

Learn more by
taking a virtual tour
of the Center.



CHILDREN'S ADVOCACY CENTER
OF COLLIN COUNTY

